# **CSC Chipster privacy notice**

#### 1 Controller

CSC - IT Center for Science Ltd

P.O. Box 405 (Keilaranta 14)

02101 Espoo

+358 9 457 2821 (operator)

www.csc.fi

servicedesk@csc.fi (later "we" or "CSC")

#### 2 Controller's contact persons

CSC Service Desk tel. 09 457 2821 (operator) servicedesk@csc.fi

Data protection officer Marita Pajulahti, privacy@csc.fi

#### 3 Name of the register

Chipster account users and evaluation account users.

# 4 Lawful basis and reasons for processing your data

The lawful basis for processing your data is either the performance of a contract between you and CSC, or CSC's legitimate intrests based on the relationship between you and CSC.

We process your personal data to

- ✓ provide and improve our services,
- perform our contractual obligations,
- ✓ as a part of customer relationship.

# 5 What data do we process?

We process the following information:

- √ data subject's basic data such as name\*, user ID and/or other identifier, password;
- ✓ data subject's contact details such as e-mail address\* and physical address;
- business-related data such as business IDs and the names and contact details of contact persons;
- ✓ information on previous and current contracts and orders, and
  other data from customer interactions (such as email correspondence).

The personal data marked with an asterisk is data that is required for establishing a contract relationship and/or a customer relationship. Without this necessary personal data, we are unable to provide products and/or services.

# 6 Where do we get the personal data?

Personal data is provided by the data subject.

#### 7 Data transfers

We do not transfer data to third parties.

We do not transfer personal data outside of the EU/EEA.

# 8 How data is protected and retention period

The only persons authorised to use the systems containing personal data are those employees of our company who have the right to process customer data on the basis of the work they carry out. Each user has their own user ID and password for the systems. The data is collected into databases that are protected by firewalls, passwords and other technical measures. The databases and backups of these databases are located in locked facilities and only designated individuals have access to this data.

We store the personal data for as long as it is needed for the purposes for which it was acquired. We will retain the personal data for ten years after the termination of the evaluation account. When a new application for an account comes in, we need the data to check if the person has previously opened an evaluation account. After ten years, the data and all its copies are deleted.

We regularly assess the need for storing data, taking into account the applicable legislation. In addition, we take reasonable measures to ensure that the personal data about registered persons stored in the register is not contradictory to the data processing purposes, out-of-date or inaccurate. Where such data is identified, it is either corrected or destroyed without delay.

#### 9 Your rights as a data subject

As a data subject, you have the right to inspect the data about yourself that has been saved into the customer register and to demand the correction of inaccurate data or

its removal, provided that there is a legal justification for its removal. You also have the right to withdrawal your approval or change it.

As a data subject, you have the right under the General Data Protection Regulation to oppose the collection of your data or to request that it be restricted and to make a complaint about the processing of personal data to the supervisory authority.

As a data subject, you also have the right, at any time and without cost, to oppose data-processing, wherever it relates to direct marketing.

#### 10 Who should I contact?

All enquiries and requests regarding this privacy notice should be made in writing or in person to the contact person specified in section two (2).

# 11 Updates to this notice

If we make changes to our privacy policy, we will make these accessible by updating this privacy notice document. If the changes are significant, we may inform people about these changes in some other way, such as by email or by publishing a notification on our webpage. We recommend that you visit our webpage regularly and pay attention to any changes to this privacy notice.